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**EXPEDITED PROCEDURE – EXAMINING GROUP 2642**

Examiner: Marie C. Ubiles  
Group Art Unit: 2642  
Tel No: 703-305-0684  
Fax #: 703-872-9306

FROM: Amy J. Pattillo

Tel No: 512-402-9820

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Docket No. AUS92001825US1 Serial No. 10/015,266 Atty: AJP

Applicant: BROWN ET AL

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|---|--|
| <input checked="" type="checkbox"/> Transmittal Letter (2 copies) | <input checked="" type="checkbox"/> Certificate of Facsimile |
| <input type="checkbox"/> Amendment                                | <input type="checkbox"/> Notice of Appeal                    |
| <input checked="" type="checkbox"/> Amendment AF                  | <input type="checkbox"/> Appeal Brief (3 copies)             |
| <input type="checkbox"/> Ext. of Time                             | <input type="checkbox"/> Reply Brief                         |
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Fees: Amendment 162.00 Notice of Appeal \_\_\_\_\_ Appeal Brief \_\_\_\_\_ Other \_\_\_\_\_

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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

OCT 26 2004

DOCKET NUMBER:AUS920010825US1

In re application of: Michael Wayne Brown, et al.

Serial No.: 10/015,266

Filed: 12/12/2001

For: HOLD QUEUE WAIT ESTIMATES

Mail Stop AF  
COMMISSIONER FOR PATENTS  
P.O. Box 1450  
Alexandria, VA 22313-1450

Sir:

Transmitted herewith is a Reply and Amendment under 37 CFR § 1.116 in the above-identified Application.

No additional fee is required.

The fee has been calculated as shown below:

Claims Remaining After Amendment		Highest No. Previously Paid For		Present Extra	Rate	Addit. Fee
Total	42	MINUS	33	=	9	x 18 = \$162.00
Indep.	7	MINUS	7	=	0	x 84 = \$ 0
		1st Presentation of Multiple Dep. Claim			x 270 =	\$ 0
					TOTAL	\$ 0

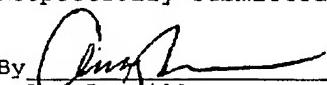
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The Commissioner is hereby authorized to charge payment of the following fees associated with this communication or credit any overpayment to Deposit Account 09-0447. A duplicate copy of this sheet is enclosed.

Any additional fees required under 37 CFR § 1.16 for the presentation of extra claims.

Any patent application processing fees under 37 CFR § 1.17.

Respectfully submitted,

By   
Amy Partillo  
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P.O. Box 161327  
Austin, Texas 78716  
512-402-9820

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OCT 26 2004**AMENDMENT UNDER 37 C.F.R. 1.116 EXPEDITED PROCEDURE  
EXAMINING GROUP 2642**

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of Michael Wayne Brown, et al. Serial No.: 10/015,266 Confirmation Number: 1753 Filed: 12/12/2001 Title: HOLD QUEUE WAIT ESTIMATES	: Before the Examiner: : Marie C. Ubiles : Group Art Unit: 2642 : Intellectual Property Law Department : International Business Machines Corp. : 11400 Burnet Road : Austin, Texas 78758
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**CERTIFICATE OF FACSIMILE TRANSMISSION**

I hereby certify that this correspondence is being transmitted via facsimile to the United States Patent Office at facsimile number 703-872-9306 and to the attention of Examining Group 2642 on October 26, 2004 by Amy Pattillo.


10/26/2004  
 Date
**RESPONSE TO FINAL OFFICE ACTION DATED AUGUST 27, 2004**

Mail Stop Box AF  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Dear Sir:

AUS920010825US1

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PATENT  
10/015,266

**A. INTRODUCTORY COMMENTS**

Responsive to the Office Action of August 27, 2004, Applicants appreciate allowance of claims 31-33 and respectfully request withdrawal of the final amendment and entry of a non-final amendment in view of the remarks following.

**Amendments to the Specification** begin on page 3.

**Amendments to the Claims** begin on page 5.

**Arguments** begin on page 19.